

Dear Stephen,

I am writing this thank you by email because I thought it would be easier for you to share my warm words with all your staff. As you well know, Harriet's wedding was the second Syms' wedding to be held at your wonderful hotel in the last few years and we have nothing but praise for your hotel. It is the absolutely perfect wedding venue in every regard. The care your staff took with the wedding planning was quite exceptional, and all the thought and detailed execution certainly paid off. We were all really impressed with the champagne reception, followed by the superb wedding breakfast, ending with the really enjoyable music, dancing and supper. Everyone was thrilled to attend and many had travelled from the Far East, Middle East, many countries across Europe, the United States of America and all the countries within the United Kingdom. All the guests were most complimentary, not least, the really happy and delighted bride and groom.

Stephen, you can be sincerely proud of the way your staff, as ever, rose to the challenge of organising such a large wedding reception at a time when the hotel was busy with all the Summer holiday guests. It is always difficult to single out individuals for special mention but I do feel it is correct to mention your outstanding Wedding Coordinator, Cara, who was exceptional in every regard and she fully met our every wish and expectation. Tony your Restaurant Manager was tremendous and we must offer Andy and all your wonderful chefs who produced such delicious food and wines. Your waiting staff and bar stewards were brilliant and attended with great skill to our every need. All your backroom staff and reception ladies helped to make the day very special for us all and certainly "dressed" the rooms with a fine eye for detail.

Thank you all and I have no hesitation in very strongly recommending your hotel as the very best wedding venue. We look forward to my nephew's reception in August next year.

With all our warmest and sincere gratitude and appreciation.

Yours Aye,

Colonel Michael Syms, O.B.E.