

Subject: Christmas holiday

We returned home yesterday evening after a wonderful five day Saga Christmas break. We were with our family and were a party of seven. All your staff, including the restaurant staff, reception and cleaning staff were superb. They were all very busy, but were pleasant and polite the whole time. They are all a credit to you.

The Saga rep., Debbie, was first class and looked after us very well. This was our fifth visit to the Carbis BayHotel and I am sure we will be back again before too long.

Thank you all so much for all your hard work to make our stay so relaxing and enjoyable.

Leonard and Cynthia Field.