

Wednesday, January 06, 2016

Dear Emma

May we take this opportunity to acknowledge you and your Team with a Very Big Thank You for making us welcome once again to your wonderful Hotel and Spa. It was welcoming to see so many friendly, welcoming and familiar faces.

Despite, the attention to detail during our stay, it is very difficult to separate and identify individuals with merits but we feel compelled to give commendation to three members of your team in particular. Tony, your Restaurant Manager looked after our every need whilst enjoying the pleasurable dining throughout our visit. It was warming to be accepted and welcomed to the Hotel when approaching the reception by Nancy and Rhea (Please excuse the spelling) we lastly would like to say a Thank You to Danny the table waiter and wish his recent visit to Romania was an enjoyable one.

May we both wish you all especially those behind the scene and out of view the Chef and Kitchen staff the Housekeeping and Porterage. We look forward to seeing you all again in the near future and may 2016 be a successful and prosperous one.

Yours sincerely

Stephen and John Charlesworth (Room 304)