



CARBIS BAY
HOTEL & APARTMENTS

... tell us about your stay. We value your opinion.

Room Number/Property Number or Name 221 - Bailey

Arrival Date 14/2/16

Name George Bailey

Was your reservation handled professionally?

Yes No Great value for money.

First impressions of our property

Excellent Good Average Fair Poor

How would you rate the following?

Our welcome/check in

Excellent Good Average Fair Poor

Check out procedure

Excellent Good Average Fair Poor

Please comment on your room/property?

Décor of room/property

Excellent Good Average Fair Poor

Cleanliness of room/property

Excellent Good Average Fair Poor

Were there any problems with your room/property?

NO

How do you rate our restaurant and bar facilities in terms of menu and presentation

Sands Restaurant

Excellent Good Average Fair Poor

Bar/Conservatory

Excellent Good Average Fair Poor

Please rate your overall dining experience

Excellent Good Average Fair Poor

Please give us any personal comments on our restaurant/bar service

One of the best meals we've ever had!

How do you rate our staff in terms of friendly and efficient service?

Reception staff

Excellent Good Average Fair Poor

Restaurant staff

Excellent Good Average Fair Poor

Bar staff

Excellent Good Average Fair Poor

Housekeeping

Excellent Good Average Fair Poor

How do you rate our property on an overall basis?

Excellent Good Average Fair Poor

Have you stayed with us previously? Yes No

Would you stay with us again? Yes No

We hope you have enjoyed your visit to The Carbis Bay Hotel.
Thank you for your response.