

We recently got married at your hotel in Carbis Bay on 22 May at 3pm and we feel compelled to write to you about how we felt about the day.

We had the most amazing and wonderful wedding and with the sun shining it was completely perfect. What helped to make this day so special was particularly two members of your staff, Harriet and Maxine. They were absolutely brilliant, very sweet, kind and caring. Nothing was too much trouble and they, in our opinion, went out of their way to make everything just right. Our families were also impressed and in particular my [Fi] mum and sister thought the girls were fantastic and I have to say that I had an unexpected attack of nerves a couple of hours beforehand and both of them were so kind in calming me and also making us laugh! They are an asset to your team.

We'd also like to thank Nicole as we met with her a few days before the wedding and she was very good at reassuring us and she too had a great manner about her.

We'd also like to mention the restaurant staff and bar staff in both the Beach Club restaurant and hotel who were all accommodating on the day and made sure everything ran smoothly.

We can safely say that our wedding day was one of the most happiest and fun days we've ever had and we have such treasured memories that will remain with us forever. Your staff helped make these memories, especially Harriet and Maxine, so we would like to say a massive thank you them and to all concerned.

Kindest regards

Del and Fi