

A piece of Heaven in Cornwall!!!

FAO the Hotel Manager,

I feel compelled to contact you to sincerely thank for an exceptional weekend that my wife and I had the pleasure of experiencing on 30th November to celebrate her 40th birthday.

I have left a glowing review on Tripadvisor but genuinely do not feel it covers just how much the weekend meant to us both. From the second we arrived to the moment we left we were treated exceptionally well by all staff that we had reason to speak to. I could go and list every aspect but I fear it would take too long. I am only frustrated that I did not note more staff names to praise them individually. However can you please pass on my thanks to Harriet and Ria for exceptional customer service. They were absolutely fantastic and are a credit to your hotel.

The staff at the Spa and the Restaurant Maitre de were also polite professional and extremely courteous. The hotel decor was just perfect and piano player and Double Bass player were the icing on the cake.

We have stayed in many hotels from Las Vegas to London and nothing has come close to this amazing experience. We will remember this stay for the rest of our lives.

Please pass on my gratitude to Ria and Harriet and rest assured we will be visiting again very soon.

Kindest regards

Andy Dunlop