

Dear Sir/Madam,

I thought that I would just quickly drop a line, as people are usually quick to provide negative feedback, however not so quick when providing positive feedback.

My wife and I stayed on a xxxxxx deal last Saturday, and as it was “a deal” I did wonder what we may get for our stay... I need not have worried, I was very impressed with everything that we experienced at the hotel, from the initial parking assistant through to the receptionist, waiting and Spa staff. All were very polite, professional and welcoming, being attentive without being overbearing.

We stayed in room 203 which was nicely decorated with glimpses of the sea, the evening meal was beautiful, very flavoursome with lots of choice and the breakfast the following morning was of the highest standard.

We used the Spa whilst staying and the staff in there were particularly of the highest quality, we have used the Spas at xxxx, xxxx and xxxx and I can assure you that their staff come no-where near the professionalism and hospitality afforded to us by your employees.

In summary I cannot speak highly enough of the hotel and we will be visiting again in the very near future.

Kind Regards

Chris